



This survey will be used to identify transportation improvements in parts of Hayward that need them the most. Your answers will help shape the **Hayward Community-Based Transportation Plan**, which will recommend projects like new bus shelters, improved bike lanes, safer intersections and better bus routes in disadvantaged areas of the city. **For more information about the project and to take the survey online, scan the QR code above.**

1. Which part of the study area do you live in?

(Numbered areas on the map)

- 1 3 5
 2 4 6
 I live in the City of Hayward but outside the study area.

2. What is your age range?

- 18 and under 30-44 60 and over
 19-29 45-59

3. How would you describe your race or ethnicity?

(Select all that apply.)

- African American or Black African American or Black
 American Indian or Native Alaskan
 Asian
 Hispanic or Latino
 Native Hawaiian or Other Pacific Islander
 White Other: _____

4. What is the primary language spoken in your home?

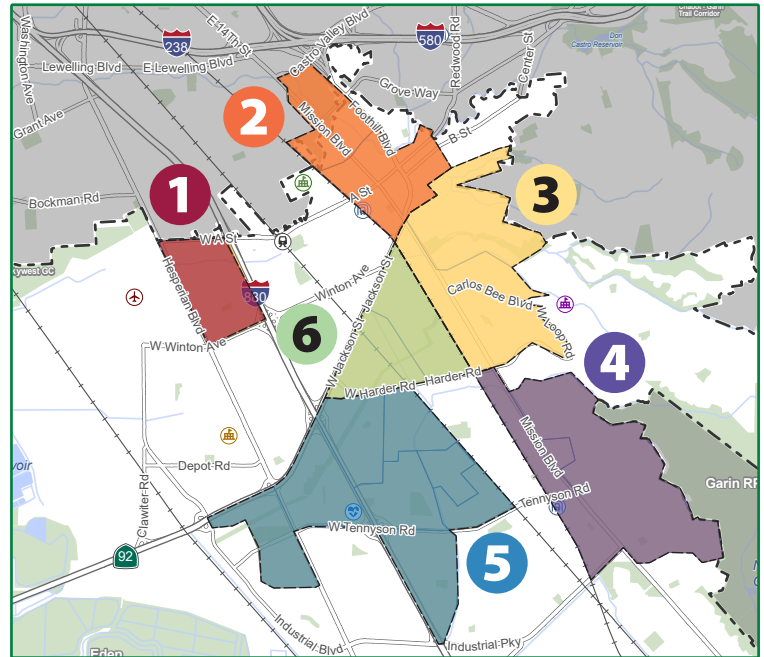
5. What transit systems do you ride regularly?

(Check all that apply.)

- AC Transit Community Shuttle
 BART Hayward Paratransit
 I don't use transit
 Other: _____

6. What transit problems make it hard for you to get around? (Check all that apply.)

- Poorly planned routes Hours of operation
 Delays and unpredictability High fares
 Inadequate stations or bus shelters Accessibility issues



7. Briefly describe specific transit challenges or needed transit improvements in your neighborhood:

8. How often do you ride a bike?

- Daily
 On occasion
 Rarely
 Never

9. What bike-related problems make it hard for you to get around? (Check all that apply.)

- Lack of bike lanes
 Gaps in existing bike lanes
 Dangerous streets or intersections
 Lack of secure bike parking
 Cost of bike maintenance
 Other: _____



10. Briefly describe specific bicycle challenges or needed bike improvements in your neighborhood:

11. How often do you ride paratransit?

- Daily Regularly Rarely Never

12. What paratransit problems make it hard for you to get around? (Check all that apply.)

- Eligibility and sign-up difficulties Wait times Other: _____
- Restricted hours of operation High fares

13. Briefly describe specific paratransit challenges or needed improvements in your neighborhood:

14. Do you or a family member attend a local school?

- Yes No

15. Please identify the school and describe specific access challenges or needed improvements:

16. How often do you walk in your community?

- Daily On occasion Rarely Never

17. What problems with the pedestrian network make it hard for you to get around? (Check all that apply.)

- Poor sidewalk conditions Difficult intersections
- Poor lighting and safety Unsafe school access

18. Briefly describe specific walking challenges or needed pedestrian improvements in your neighborhood:

19. What types of places are hard to get to each day? (Check all that apply.)

- Work Supermarket Other None
- School Transit Station
- Hospital/medical center Downtown Hayward

Please identify the name(s) or location(s) of the places you selected: _____

20. What would make it easier to get to these places:
